



**Public Utility Company for Public Garages
and Parking Lots "PARKING SERVIS"
Belgrade, 27, Kneza Višeslava Str.**

GENERAL TERMS AND CONDITIONS

**of Use of Parking Services by "Parking PasS" time-limited
parking cards at the Company facilities**

GENERAL

Item 1

The purpose of these General Terms and Conditions of Use of Parking Services by "Parking PasS" time-limited parking cards is to prescribe the terms and conditions and method of use of these cards, allowing parking at several parking facilities for passenger vehicles with unlimited number of entries where "Parking PasS" time-limited parking card has been implemented, regardless of the facility where the card was first activated, within the maximum allowable time and validity period of the card.

The use of these cards is governed by the User Guide in relation to "Parking PasS" time-limited parking cards.

FACILITIES WHERE USE OF "PARKING PASS" TIME-LIMITED PARKING CARDS IS ENABLED

Item 2

"Parking PasS" time-limited parking card may be used at facilities intended for passenger vehicles, with Scheidt & Bachmann equipment installed and with "Parking PasS" sticker affixed, as follows:

1. OBILIČEV VENAC MSPL - 14-16, Obiličev venac Str.;
2. MASARIKOVA MSPL - 4, Masarikova Str.;
3. ZELENI VENAC MSPL - 13, Kraljice Natalije Str.;
4. PIONIRSKI PARK Underground Garage - 2, Dragoslava Jovanovića Str.;
5. VUKOV SPOMENIK Underground Garage - corner of Kraljice Marije Str. and Ruzveltova Str.;
6. BOTANIČKA BAŠTA PL - 10, Vojvode Dobrnjca Str.;
7. VMA PL - 17, Crnotravska Str.;
8. VIŠKA PL - 2, Maksima Gorkog Str.;
9. CVETKOVA PIJACA PL - Živka Davidovića bb;
10. ČUKARICA PL - Šumadijski trg Str.;
11. DR ALEKSANDRA KOSTIĆA PL - 15, Dr Aleksandra Kostića Str.;
12. KAMENIČKA PL - 8, Kamenička Str.;
13. DONJI GRAD PL - 2-4, Karađorđeva Str.;
14. MILAN GALE MUŠKATIROVIĆ PL - 63, Tadeuša Koščuška Str.;
15. KALEMEGDAN PL - Mali Kalemegdan bb;
16. NOVI BEOGRAD PL - 167, Bulevar Mihajla Pupina Str.;
17. KAPETANIJA PL - 8, Kej oslobođenja Str.;
18. SAVA CENTAR PL - 9, Milentija Popovića Str.;
19. POLITIKA PL - 29, Makedonska Str.;
20. SLAVIJA PL - 1 and 2, Prote Mateje Str.;
21. Ada Ciganlija PL - Ada Ciganlija bb;
22. International terminal (passenger parking).

"Parking PasS" card may be used for an unlimited number of entries to the listed parking facilities within the time period indicated on the card, provided only there are free parking spaces at the facility.

EXPIRY DATE, VALIDITY PERIOD AND ACTIVATION OF "PARKING PASS" TIME-LIMITED PARKING CARD

Item 3

"Parking PasS" - time-limited parking card expires 3 (three) years after the date of production indicated on the parking card, within which time it can be activated and used for parking services.

The validity period of the card is:

- 24 hours,
- 3 days,
- 7 days.

"Parking PasS" time-limited parking card is activated upon the vehicle first entry to a parking facility, by inserting it into the entry ticket machine, from which moment card validity period shall start running, thereby printing the date and time of expiry of the validity period on it.

"Parking PasS" time-limited parking card may be activated when entering any of the parking facilities referred to in item 2, except for "Ada Ciganlija" PL, whereby the card user acquires the right to use the vehicle parking services only after having previously activated the card at one of the facilities referred to in item 2 hereof.

Item 4

For parking services at the facilities referred to in item 2, users may purchase the following types of "Parking PasS" - time-limited parking cards:

- 1) for a validity period of 24 hours as of its activation, total value of RSD 1,500.00, inclusive of VAT;
- 2) for a validity period of 3 days as of its activation, total value of RSD 3,500.00, inclusive of VAT and
- 3) for a validity period of 7 days as of its activation, total value of RSD 6,500.00, inclusive of VAT.

If the validity period of "Parking Pass" card expires, the user's vehicle will not be able to enter the facilities referred to in item 2, and if it is already located within the facility, such user is obligated to pay the time exceeded in accordance with each initiated hour rate with the collector or at a pay stop, according to the parking pricelist valid for that facility.

After the validity period of "Parking PasS" card, the time left may not be transferred to a new card, nor is the user entitled to refund for any unused time.

"Parking PasS" card may not be topped-up or extended.

"Parking PasS" card may not be used to pay for parking services according to each initiated hour.

POINTS OF SALE

Item 5

"Parking PasS" time-limited parking card is purchased by the user before entering the parking facility, as follows:

➤ with the collector in charge of collection of parking fees at the following facilities:

- OBILIČEV VENAC MSPL - 14-16, Obiličev venac Str.;
 - MASARIKOVA MSPL - 4, Masarikova Str.;
 - ZELENI VENAC MSPL - 13, Kraljice Natalije Str.;
 - PIONIRSKI PARK Underground Garage - 2, Dragoslava Jovanovića Str.;
 - VUKOV SPOMENIK Underground Garage - corner of Kraljice Marije Str. and Ruzveltova Str.;
 - BOTANIČKA BAŠTA PL - 10, Vojvode Dobrnjca Str.;
 - VMA PL - 17, Crnotravska Str.;
 - VIŠKA PL - 2, Maksima Gorkog Str.;
 - CVETKOVA PIJACA PL - Živka Davidovića bb;
 - ČUKARICA PL - Šumadijski trg Str.;
 - DR ALEKSANDRA KOSTIĆA PL - 15, Dr Aleksandra Kostića Str.;
 - KAMENIČKA PL - 8, Kamenička Str.;
 - DONJI GRAD PL - 2-4, Karađorđeva Str.;
 - MILAN GALE MUŠKATIROVIĆ PL - 63, Tadeuša Koščuška Str.;
 - KALEMEGDAN PL - Mali Kalemegdan bb;
 - NOVI BEOGRAD PL - 167, Bulevar Mihajla Pupina Str.;
 - KAPETANIJA PL - 8, Kej oslobođenja Str.;
 - SAVA CENTAR PL - 9, Milentija Popovića Str.;
 - POLITIKA PL - 29, Makedonska Str.;
 - SLAVIJA PL - 1 and 2, Prote Mateje Str.;
 - Ada Ciganlija PL - Ada Ciganlija bb;
 - International terminal (passenger parking).
- AT COMPANY CUSTOMER SERVICES:
- 7, Kraljice Marije Str.;
 - 51, Mileševska Str.;
 - 31, Takovska Str.

The card purchased shall be accompanied by the receipt and User Guide.

RULES IN CASE OF LOSS OF AND DAMAGE TO "PARKING PASS" TIME-LIMITED PARKING CARD

Item 6

The user of "Parking PasS" card is obliged to protect it from any kind of damage and loss.

In the event of loss of "Parking PasS" card that is not activated, the user shall not be entitled to any refund for the card purchased.

In case of loss of "Parking PasS" card after the vehicle enters the facilities referred to in item 2, the user is obliged to pay the parking fee in accordance with each initiated hour

rate pursuant to the Decision on the fee payable for the lost card, by means of which the time of vehicle entry to the garage or special parking lot is registered, as follows:

- starting from 00:00 of the current day if the vehicle is not registered in the book list until the exit from the garage or parking lot,
- starting from 00:00 on the previous day, when the vehicle was first entered in the book list until leaving the garage or parking lot,
- starting from 00:00 on the previous day until leaving the garage or parking lot, for vehicles entering the garage or parking lot on the previous day, and leaving the next day before registration into the book of listed vehicles.

Vehicle parking fee is charged according to the price list applicable at the time of payment.

In cases where it is found that "Parking PasS" card is damaged or unreadable due to the fault on the part of the Company, the user is issued "Parking PasS" Certificate on the basis of which the user may continue using parking services on the same basis. The manner of use of parking services based on the issued Certificate is regulated in detail by User Guide.

USE OF SERVICES WITHIN "PARK AND CYCLE" SYSTEM

Item 7

The user of "Parking PasS" time-limited parking card shall have the right to take 2 bicycles for temporary use within the validity period of the card, at the following facilities within "Park and Cycle" System:

1. OBILIČEV VENAC MSPL - 14-16, Obiličev venac Str.;
2. MILAN GALE MUŠKATIROVIĆ PL - 63, Tadeuša Koščuška Str.;
3. SAVA CENTAR PL - 9, Milentija Popovića Str.;
4. Ada Ciganlija PL - Ada Ciganlija bb.

The use of bicycles at the facilities within "Park and Cycle" System is regulated by the General Terms and Conditions of Use of Electric Bikes and Bicycles that are binding on all users of parking services, and they are available on the website of the Company, parking facilities within that system, as well as Company Customer Services.

The user of "Parking PasS" time-limited parking card that decides to use a bike at one of the facilities within "Park and Cycle" System is obliged to comply with the General Terms and Conditions of Use of Electric Bikes and Bicycles, and to act in accordance with the provisions of these Terms and Conditions and the User Guide.

FINAL PROVISIONS

Item 8

The General Terms and Conditions as well as notifications stated therein are binding on users and given in accordance with the provisions of the Law on Consumer Protection, whereby the Company fulfilled its legal obligation regarding provision of pre-contractual information to the service users and enabled the user to get acquainted with all terms and conditions of use of parking services by "Parking PasS" time-limited parking cards in advance, as well as the obligation to inform users during the use of parking services.

If the service user considers that the Company does not comply with the General Terms and Conditions, the said shall be entitled to file a complaint with the Company Customer Service in writing, in a manner, within the deadlines and under the conditions prescribed for filing and acting on all other complaints (available on the Company's website).

In case of any dispute arising from the application of the General Terms and Conditions and contractual obligations, the Company shall take all necessary steps to resolve such dispute amicably and in accordance with good business practice, otherwise the service user shall submit to the actual and local jurisdiction of the court in Belgrade.

Item 9

The General Terms and Conditions and the User Guide are available to the public on the following website www.parking-servis.co.rs and the Company Customer Services, located in 7, Kraljice Marije Str., 51, Mileševska Str. and 31, Takovska Str.

Any necessary information regarding the method of use may be obtained from the Customer Service at: 30 35 400 and via e-mail: info@parking-servis.co.rs, every working day from 7 am to 9 pm and on Saturdays from 7 am to 2 pm .

For PUC "Parking servis" Belgrade

Director

Andrija Čupković, BSc. in Traffic Management