

**Public Utility Company for Public
Garages and Car Parks „PARKING SERVIS“ Belgrade,
Kneza Višeslava street no. 27**

GENERAL TERMS

**for using a parking via Prepaid value parking card at the
parking facilities of the Company**

GENERAL

Point 1.

The General Terms and Conditions regulate the use of a Prepaid value parking card under which the User is allowed to pay parking per commenced hour at parking facilities of the Company.

A Prepaid value parking card is non-personalized parking card which does not contain a monetary value, therefore, before using the Card at the facilities of the Company, it is necessary to load it with the funds.

Ways to use the cards, mentioned above, are determined by the User Guide for using a Prepaid value parking card.

PARKING FACILITIES THAT SUPPORT PREPAID CARD

Point 2.

A Prepaid value parking card can be used at the parking facilities for passengers cars that support Scheidt & Bachmann system:

1. Garage "OBILIĆEV VENAC" – Obilićev venac No. 14-16
2. Garage "MASARIKOVA" – Masarikova No. 4
3. Garage "ZELENI VENAC" – Kraljice Natalije No. 13
4. Garage "PIONIRSKI PARK" – Dragoslava Jovanovića No. 2
5. Garage "VUKOV SPOMENIK" – Corner of Kraljice Marije and Ruzveltova Street
6. Garage "DR ALEKSANDRA KOSTIĆA" – Dr Aleksandra Kostića No. 15
7. Garage "BOTANIČKA BAŠTA" – Vojvode Dobrnjca No. 10
8. Garage "BABA VIŠNjINA" – Baba Višnjina No. 38-42
9. Car park "VIŠKA" – Maksima Gorkog No. 2
10. Car park "VMA" – Crnotravska No. 17
11. Car park "DONJI GRAD" – Karađorđeva No. 2-4
12. Car park "KALEMEGDAN" – Mali Kalemegdan bb
13. Car park "KAMENIČKA" – Kamenička No. 8
14. Car park "MEĐUNARODNI TERMINAL" – Parking for passenger vehicles at "Blok 43"
15. Car park "MILAN GALE MUŠKATIROVIĆ" – Tadeuša Koščuška No. 63
16. Car park "NOVI BEOGRAD" – Bulevar Mihajla Pupina No. 167, in front of SO Novi Beograd
17. Car park "POLITIKA" – Makedonska No. 29
18. Car park "SAVA CENTAR" – Milentija Popovića No. 9
19. Car park "SLAVIJA" – Prote Mateje No. 1 i 2
20. Car park "CVETKOVA PIJACA" – Živka Davidovića bb
21. Car park "ČUKARICA" – Šumadijski trg, in front of SO Čukarica

PREPAID VALUE PARKING CARD VALIDITY PERIOD AND ACTIVATION

Point 3.

A Prepaid value parking card has a validity period of 3 (three) years and it is activated upon first entry to the parking facility by reading a parking card at the entrance machine, when the three-year period begins.

A Prepaid value parking card needs to be loaded with funds before activation.

SALES POINTS

Point 4.

The User buys a parking card before entering to the garage or car park:

- from a parking attendant who charges parking at the parking facility
 - Garage OBILIĆEV VENAC - Obilićev venac No. 14-16
 - Garage MASARIKOVA - Masarikova No. 4
 - Garage ZELENI VENAC - Kraljice Natalije No. 13
 - Underground garage PIONIRSKI PARK - Dragoslava Jovanovića No. 2
 -
 - Underground garage VUKOV SPOMENIK - Corner of Kraljice Marije and Ruzveltova Street
 - Garage BOTANIČKA BAŠTA- Vojvode Dobrnjca No. 10
 - Car park VMA- Crnotravska No. 17
 - Car park VIŠKA- Maksima Gorkog No. 2
 - Car park CVETKOVA PIJACA- Živka Davidovića bb
 - Car park ČUKARICA- Šumadijski trg, in front of SO Čukarica
 - Garage DR ALEKSANDRA KOSTIĆA- Dr Aleksandra Kostića No. 15
 - Car park KAMENIČKA- Kamenička No. 8
 - Car park DONJI GRAD- Karađorđeva No. 2-4
 - Car park MILAN GALE MUŠKATIROVIĆ- Tadeuša Koščuška No. 63
 - Car park KALEMEGDAN- Mali Kalemegdan bb
 - Car park NOVI BEOGRAD- Bulevar Mihajla Pupina No. 167, in front of SO Novi Beograd
 - Car park SAVA CENTAR- Milentija Popovića No. 9
 - Car park POLITIKA- Makedonska No. 29
 - Car park SLAVIJA- Prote Mateje No. 1 i 2
 - Car park MEĐUNARODNI TERMINAL - Parking for passenger vehicles at "Blok 43
- AT THE CUSTOMER SERVICE OFFICES:
 - Kraljice Marije 7
 - Mileševska 51
 - Takovska 31

The User gets a User Guide for the purchased card.

3. PREPAID VALUE PARKING CARD

Point 5.

Prepaid value parking card can be reloaded at any public garage or car park managed by the Company except at garage, „Baba Višnjina“ – Baba Višnjina street no. 38, car parks „Karađorđeva“ – Karađorđeva street no. 87 and „Ada Ciganlija“–Ada Ciganlija bb, in the following ways:

- by parking attendant who charges parking in the amount of 100 to 9.000 dinars(only in the unit values of 100 dinars);
- by toll stations in the amount of 500 to 9.500 dinars (only in the unit values of 500 dinars)

Prepaid value parking card can be reloaded up to a maximum of 9.900 dinars.

RULES IN CASE OF LOST OR DAMAGED PREPAID VALUE PARKING

Point 6.

The User of Prepaid value parking card is obliged to keep it protected from any kind of damage or loss.

The value of any lost, damaged or stolen Prepaid value card will not be replaced.

If the User has damaged or lost the Prepaid value card that was used upon entrance to car park/garage, is required to pay the applicable “Lost Card Fee”, prescribed upon the rate of the Decision and in addition to parking payment per commenced hour which registers entry time, in the following ways:

:

- Starting from 00 am of the current day if the vehicle is not listed in the book, till the exiting of the garage/car park
- Starting from 00 am of the previous day, when the vehicle was first listed in the book, till the exiting of the garage/car park
- Starting from 00 am of the previous day, till the exiting of the garage/car park, for the vehicles that were in, on the previous day, and out on the next day, up to a time of being listed in a book

Parking costs is paid in accordance with the Price List applicable at the time of the parking.

The remaining balance of an expired non-personalized Prepaid value card cannot be transferred onto another card.

PREPAID VALUE PARKING CARD PERSONALIZATION

Point 7.

Non-personalized Prepaid value parking card can be personalized by using a special Company's application, which is accessible via web portal: www.parking-servis.co.rs/prepaid/, including all details in the User Guide for the use of Prepaid value parking card.

Personalization of Prepaid parking card comes with the following benefits:

- Reload prepaid parking card online in the amount of 1.000,00, 2.000,00, 3.000,00, 4.000,00, 5.000,00, 6.000,00, 7.000,00, 8.000,00 and 9.000,00 dinars;
- a 5% discount on electronic reloading of the Card for the amount of 1.000,00, 2.000,00, 3.000,00 and 4.000,00 dinars
- a 10% discount on electronic reloading of the Card for the amount of 5.000,00, 6.000,00, 7.000,00, 8.000,00 and 9.000,00 dinars;
- Prepaid card transactions report (Listing) upon
- an opportunity to transfer a balance of unused funds, in the case of expired, lost or damaged Card;

In case of expired, lost or damaged Prepaid value parking card, the User shall bear the costs of issuing a new card, according to the Price List of the Company.

In case of reloading a card with more than 30.000,00 dinars, within the validity period of personalized Prepaid card, the reissuance of a new Card and transfer of remaining funds, after its expiration date will be provided at the expense of Company.

3. PERSONALIZED PREPAID VALUE PARKING CARD RELOAD

Point 8.

The User of personalized Prepaid parking card via online reload acquires the following benefits:

- a 5% discount on electronic reloading of the Card for the amount of 1.000,00, 2.000,00, 3.000,00 and 4.000,00 dinars
as an example, for reload in the amount of:
 - 1.000,00 dinars pays 950,00 dinars
 - 2.000,00 dinars pays 1.900,00 dinars
 - 3.000,00 dinars pays 2.850,00 dinars
 - 4.000,00 dinars pays 3.800,00 dinars
- a 10% discount on electronic reloading of the Card for the amount of 5.000,00, 6.000,00, 7.000,00, 8.000,00 and 9.000,00 dinars
as an example, for reload in the amount of:
 - 5.000,00 dinars pays 4.500,00 dinars
 - 6.000,00 dinars pays 5.400,00 dinars
 - 7.000,00 dinars pays 6.300,00 dinars
 - 8.000,00 dinars pays 7.200,00 dinars

- 9.000,00 dinars pays 8.100,00 dinars

The User of personalized Prepaid value parking card can reload the card as described in the section 5 of the General Terms, considering that in this case a right to acquire discount is taken off, as written in the paragraph 1 of this point.

FINAL PROVISIONS

Point 9.

These General Terms and Conditions apply to any User and are given in accordance with The Regulation on Consumer Protection Law, by which the Company has fulfilled legal obligation on informing Users of services and allowed the User to meet in advance with all terms and conditions of using a parking via Prepaid value parking card, as well as informing the users of services during the use of parking service

If the User of service claims that the Company does not comply with the General Terms, has a right to submit a request for reclamation to the Customer Service Office, in the written form, in accordance with the terms prescribed for submitting any other reclamations. (available at the Company's web portal)

In case of a dispute relating to General Terms, the Company shall take any procedures for the peaceful settlement of dispute, as well as to make an agreement in a manner of good business practices, otherwise an agreement of the real and local jurisdiction of the court in Belgrade is to be made, with which the User has already agreed.

Point 10.

General Terms and User Guide are available to public via web portal www.parking-servis.co.rs and Customer Service of the Company at :Kraljice Marije street no.7, Mileševska street no. 51 and Takovska street no. 31.

All the required information on using is accessible at Customer Service's phone number: 30 35 400 and online **info@parking-servis.co.rs**, on work days from 07.00 am – 09.00 pm and Saturday from 07.00 am – 2.00 pm.